

**Special Announcement regarding COVID-19****5 May 2020****To our staff and their families, our customers and our communities;**

Over the past 6 weeks we have all in our own way had to deal with having our work and personal lives turned upside down and most likely feeling uncertain of all the unknowns. Even amidst the challenges we face in this current climate, I have heard of and experienced countless instances of Compassion, Courage, and Leadership from our team and fellow Manitobans. All the while, our team of staff with support by their families, our customers, and our industry partners have figured out a way to continue to deliver world class pharmacy services! A true testament to the power of the human spirit to rally together in the face of adversity. **THANK YOU to all of you!**

**Thank you to our Staff :**

- For your collective efforts and sacrifices in making the safety of our patients, staff, and communities our #1 priority.
- For seamlessly implementing **countless** increased safety measures not only in all our pharmacies but also while being out in our communities tending to the needs of our patients.
- For never losing sight of our commitment to help our patients and communities by ensuring that all our services continue to be offered in a safe manner.
- To our team of delivery personnel who, with revised safety protocols, have continued to provide free delivery services to our customers ensuring that they have access to their medications when they need them from the safety of their homes.
- For your dedication, hard work, and for making Northway Pharmacy the great company that it is!

**Thank you to our Customers and Industry Partners:**

- For your understanding and support with all the new safety measures, provincial restrictions on prescription refills, and revised protocols. We could not do it without you and we will stay safe together!
- For reaching out to us when you weren't sure what to do. During this time of great need we continue to be committed to you and we are here to help, so please continue to contact us and together we will figure out solutions.
- For working together to manage the restricted supply of inventory in order to get the right products to the right people when they need them. It is truly a collaborative effort!
- For your ongoing commitment and trust that you put in our company and our people. No matter what the challenges are, Northway Pharmacy will continue to strive to deliver on our promises to you and earn your trust each and every day.

As we all prepare to move forward to find a "new normal" with the easing of some of the restrictions, I would like to leave you all with the following thoughts. At a time when there are so many things that seem out of our control, we need to remember that each of us has full control over the choices we make. If each one of us gets up every day and focuses on what we can do that day to make a small difference, then collectively we will in fact make the world a lot better. Thank you to all of you for choosing to do your part in making a difference everyday. Please continue to take care of yourselves and each other. Moving forward together.

Sincerely,



Darren Murphy,  
Chief Executive Officer

Northway Pharmacy "Your Local Partners In Care"